

Disembarkation Colors & Times

Please choose one of the following colors which best suit your travel plans once we have returned to Los Angeles
 The color luggage tags may be picked up across from the Guest Services Desk & CruiseNext Desk, Deck 6, Mid ship.

APPROX. DEBARK TIME	COLOR	GANGWAY LOCATION TO OFFLOAD LUGGAGE	TRAVEL ARRANGEMENTS
7:00 AM TO 7:45 AM	SELF ASSIST	N/A	EASY SELF - ASSIST Guests need to carry ALL their luggage off the ship ***NO luggage to be collected in the terminal building REQUIRED TO DISEMBARK FOR IMMIGRATION INSPECTION BEFORE 8:00 AM
7:45	PRIORITY (VIP)	STC. 40 STARBOARD SIDE SHELL DOOR	HAVEN & CONCIERGE & VIP Guests
7:45	YELLOW	AFT BY PROVISION AREA	GOLD, PLATINUM, PPLUS AND AMBASSADOR MEMBERS
8:00	TOUR TAGS	AFT SHELL DOOR STARBOARD SIDE	NORWEGIAN SHORE EXCURSION
8:00	PURPLE	MID STC. 40 PORTSIDE BY THE CREW ELEVATOR	Norwegian Transfers to LAX- Flights until 1:30 PM GUESTS REQUIRED TO DISEMBARK FOR IMMIGRATION INSPECTION BY 08:00AM
8:15	LIGHT BLUE	MID STC. 40 GOING TO PERSONNEL OFFICE	GUESTS WITH INDEPENDENT ARRANGEMENTS
8:30	PINK	MID STC. 40 PORTSIDE SHELLDOOR	Norwegian Transfers to LAX- Flights after 1:31 PM - 4:00 PM GUESTS REQUIRED TO DISEMBARK FOR IMMIGRATION INSPECTION BY 08:30AM
8:45	LIME	BY AFT GUEST ELEVATOR IN FRONT	GUESTS WITH INDEPENDENT ARRANGEMENTS
9:00	ORANGE	MID STC. 40 PORTSIDE SHELLDOOR	Norwegian Transfers to LAX- Flights after 4:01 PM - 7:00 PM GUESTS REQUIRED TO DISEMBARK FOR IMMIGRATION INSPECTION BY 09:00AM
9:00	RED	AFT STARBOARD SIDE PRINT SHOP	GUESTS WITH INDEPENDENT ARRANGEMENTS
9:15	GRAY	AFT I-95 GOING TO SAFETY OFFICE	GUESTS WITH INDEPENDENT ARRANGEMENTS
9:30	BROWN	AFT PORTSIDE SHELLDOOR	Norwegian Transfers to LAX- Flights after 7:00PM NORWEGIAN POST HOTEL PACKAGES GUESTS REQUIRED TO DISEMBARK FOR IMMIGRATION INSPECTION BY 09:30 AM

LISTEN TO THE ANNOUNCEMENTS FOR DISEMBARKATION LOCATIONS

IMPORTANT REMINDERS

- Before vacating your room, check the safe and the room for all personal belongings and take them with you
- Feel free to relax in a public area on Decks 6, 8, 15 or 16 until your color is announced
- For your safety and of others around you, avoid gathering in staircases or on elevator landings
- Keep your family/party together when heading to the disembarkation deck

On behalf of our **Captain Håkan Svedung**, **General Manager Martin Ivanov** and **Cruise Director Roberto**, we thank you for cruising with us and look forward to seeing you on another Norwegian Cruise.

YOU'LL BE LEAVING SOON.

BUT THE CRUISE WILL STAY WITH YOU.

Disembarkation Program

Berth 92, 100 Swinford Street, San Pedro, CA 90731

Enjoy every minute of your vacation with Freestyle Cruising. We ask that you leave your stateroom by **9:00AM**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced (Note: Announcements will be made directly into the staterooms after **8:30AM**).

Lost & Found: If you have misplaced any item during the cruise please enquire at the Guest Services Desk, Deck 6, Mid in case the item has been handed in. Before disembarking the vessel, please remember to empty your safe and leave the safe door open.

Enjoy the last day of your cruise

Starbucks ®

*WA State tax will be charged if applicable.

Atrium, Deck 6, Midship

6:00 AM - 8:30 AM

Where you can eat breakfast

Observation Lounge, Deck 15, Fwd

Continental Breakfast

6:00 AM - 8:30 AM

Garden Café, Deck 16, Fwd

Breakfast Buffet

6:00 AM - 8:30 AM

Savor, Deck 6, Aft

Breakfast

6:30 AM - 8:30 AM

Settling your account

6:00 AM - 8:30 AM, Atrium, Deck 6, Mid

An itemized statement of your onboard account will be delivered to your stateroom after 4:00am on disembarkation morning.

- If you have made arrangements to settle your onboard account by credit card, your charges will be billed automatically and it is not necessary to go to the Guest Services Desk.
- If you have outstanding charges and plan to pay with cash OR an excess deposit balance is owed to you, please settle your onboard account before **8:30 AM** at the Guest Services Desk in the Atrium on Deck 6, Midship, before proceeding to the gangway. An unsettled onboard account will be indicated at the disembarkation point and may cause inconvenience and delay. We encourage you to settle ahead of time to avoid last minute congestion at the Desk and gangway.
- If you are planning to switch your payment from a debit/check card (linked to your bank account) to cash, kindly be advised that when your card was registered, an initial authorization hold was obtained and maintained based on your onboard spending. Releases of authorization holds are entirely at the discretion of your issuing bank, and can vary from as little as 72 hours up to 45 business days. Please be aware that this may affect the balance in your bank account.

Photo Gallery

7:00 AM - 8:30 AM, Deck 8, aft

The Photo Gallery is open on disembarkation morning for photo pickups and sales.

What is the Service Charge?

Effective April 1, 2019, a \$15.00 USD service charge has been automatically added, per guest per day (for guests three years and older), to your shipboard account for the following staterooms (Inside, Ocean View, Balcony and Mini-Suite). For The Haven and Suite staterooms, the service charge is \$18.00 USD per guest per day (for guests three years and older). These charges will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff, who have provided services to enhance your overall cruise experience. However, certain staff positions (e.g., Beverage service staff, Butlers, Concierge and Youth Counselors) do not benefit from this shared service charge because they provided service to only some guests, not all.

Airport Transfers or Post Cruise Shore Excursions

Are you all set for your departure? Do you have your transfers or shore excursions booked already? Remember public transportation or taxis are always limited in the port so check with our Guest Services or Shore Excursions Desks for options. Let us make your departure worry free.

In-Room Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by pressing the speed dial button or just call 065.

Liquor Distribution

All liquor bottles purchased from our onboard gift shop and in the ports of call will be delivered to your stateroom on **Saturday** evening between 6:30 PM – 9:30 PM. If it was not delivered during this time, then please contact the Guest Services Desk, located on Deck 6, Mid.

Casino

Have chips, Instant Win or slot vouchers to cash in? Don't forget to cash out at the Casino Cage at the end of the cruise.

Confiscated Item

Please collect confiscated electrical items at the Guest Service Desk on Deck 6 Mid before disembarking the ship. All confiscated sharp objects will be returned at the forward gangway when disembarking the ship.

Customs Allowance

Returning residents and non-residents may make an oral declaration (not required to complete a Customs Declaration) if:

- The value of goods being brought back does not exceed allowable amount
- Accompanying articles are not forwarded in bond
- None of the articles are being imported for others or for sale

If you do not meet the requirements and have exceeded your Customs exemption ONLY then you must present written declarations to a CBP Primary Control officer and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the Terminal in Los Angeles.

Custom Declaration Forms are available at the Guest Services Desk located in the Atrium, Deck 6, MID

U.S. RESIDENTS ALLOWANCE - What can you bring back to the U.S.?

If declared, your Duty Exemption includes:

- Purchases up to \$800 per person
- For persons 21 years of age & older, a total of 1 carton cigarettes may be imported free of duty. Up to 100 cigars may be imported duty free.
- For persons 21 years of age & older, a total of 1 liter of alcohol may be imported duty-free.

Tax Exempt Items: Artwork (including purchases onboard), anything made in the U.S., antiques, loose gemstones (rubies, emeralds, diamonds & sapphires).

BELOW ARE YOUR OPTIONS FOR LEAVING THE SHIP:

Option 1: Self-Assist Disembarkation (safely carry all your own luggage with you)

If you can safely carry off your own bags/suitcases, then Self-Assist may be the best option for you. There is no need to look for your luggage inside the Cruise Terminal. Keep in mind, you have to be physically able to carry all your bags/suitcases with you and that there may be stairs, escalators, and lines to contend with. **Norwegian Team Members are not permitted to assist with your luggage in accordance with US Labor Union Regulations.** We encourage guests with early arrangements to take advantage of this option.

- You can be the first group off the ship (once Joy is cleared by local officials) **approximately 7:15 AM**
- You don't have to worry about the color-coded tag disembarkation system, which lets you avoid the crowd in the baggage claim hall; you will carry off all your luggage personally.
- Keep your bags/suitcases inside your stateroom the night before.
- Proceed only to the disembarkation level once your Self-Assist has been announced.

Option 2: Feel Free Disembarkation (claim your luggage inside the [Cruise Terminal](#) luggage hall)

If you wish to enjoy your last morning onboard the ship, then Feel Free to relax, have a nice breakfast, or one last cup of coffee. Simply pick up a **new** color luggage tag for the time you wish to disembark the ship. **Remove any old tags and attach these new color tags to your luggage, and place outside your room before you retire, but no later than 11:00 PM on Saturday evening.** Make sure to keep an overnight bag with clothes, shoes, and essentials for the last morning. Keep your important items (medications, proof of citizenship/travel documents and airline tickets ...) in your carry-on luggage.

Whichever disembarkation option above you choose, please refer to the back page for the colors, times, and location to pick-up the luggage tags. Each color will have limited availability. If the color is out, then kindly select another color. Use one tag per checked luggage.

If you have a Norwegian transfer to the airport or have booked a post cruise hotel with Norwegian, the luggage tags and instruction letters will be delivered to your stateroom on Thursday evening.

For luggage that is placed outside your room to be collected by our Housekeeping Team, please avoid placing any personal items that may be fragile or of high value and ensure you have placed your new color tag on all your suitcases.

FAREWELL, FOR NOW.