



January 22, 2018

Dear Guest/s,

You may have noticed a change to our usual operation over the last few hours and we wanted to write to you regarding the reasons behind this.

Some of your fellow guests have exhibited symptoms of GI illness. We are taking all reasonable precautions to help limit its spread. Most of these changes will occur in our dining facilities and in our communal pool, Jacuzzi and sauna areas.

While some of the implemented measures may appear drastic, our guests' well-being is our paramount concern; we want to ensure that you are able to enjoy your cruise vacation with us both happy and healthy up until the very end.

Gastrointestinal (GI) illness, most commonly caused by the Norovirus, is a highly contagious disease characterized by vomiting and diarrhea. Infected persons can continue to spread it to others with whom they come into contact for up to 24 hours following the time when their symptoms are no longer present. Transmission occurs either through direct personal contact or indirectly by contact with contaminated surfaces. Unchecked, it can quickly spread to many other guests and crew.

As a reminder, we want to emphasize the best protection and contribution towards the prevention and containment of this illness is frequent and extensive hand washing using warm water and soap for at least 20 seconds, rubbing all surfaces of your hands.

If you are experiencing any GI symptoms, we kindly request that you remain in your cabin and contact our Medical Centre immediately. Kindly also minimize your contact with other guests until you feel better. In these circumstances, any medical charges incurred, will be taken care of by Viking.

If you have any questions or concerns, please contact the Reception Desk by dialing 9710 or the Medical Centre on 9206 immediately.

Thank you for your attention.

Captain Johan Malmberg
Master, Viking Sea