



# STAY CONNECTED!

FAST, AFFORDABLE, RELIABLE INTERNET.

## SAVE WITH CRUISE-LONG PLANS!

### SOCIAL

PRICE/cruise: \$ 40

Access the most popular social websites and applications. Includes: Facebook, Twitter, Instagram, Pinterest, LinkedIn, Facebook Messenger, WhatsApp, SnapChat and the most popular airline sites. Does not include access to other websites or apps.

### VALUE

PRICE/24 hours: \$ 16

PRICE/cruise: \$ 96

Provides access to all your sites and apps, including social media, e-mail, news, sports, weather, banking and more.

### PREMIUM

PRICE/24 hours: \$ 25

PRICE/cruise: \$ 140

Access to all websites and apps, including streaming services such as YouTube, Spotify, etc. Provides the fastest possible connection where coverage allows. Note: Torrents, Netflix, Hulu and Vimeo are not supported.

## INTERNET PURCHASE REQUIRED - CONNECT IN 4 EASY STEPS!

- STEP 1 Put your device in Airplane Mode.
- STEP 2 Turn on Wi-Fi and connect to the Carnival-Wi-Fi network for your ship.
- STEP 3 Open your browser (Safari, Chrome, IE, etc.) and type **carnivalhub.com**
- STEP 4 Choose and purchase your plan using your Folio number (4-digit number on your Sail & Sign® card) and your date of birth.

## FREQUENTLY ASKED QUESTIONS

### WHERE CAN I PURCHASE A PLAN?

You can buy a plan from your phone, tablet or laptop, or by visiting one of our Internet Cafés located in the Lobby, Deck 3, Fwd and on the Promenade, Deck 5, Aft.

### WHO CAN USE A PLAN I PURCHASED?

Your plan can be used on multiple devices, but only one can be connected at a time. You must use the Folio number and date of birth of the person who purchased the plan to connect.

### WILL I BE ABLE TO RECEIVE TEXTS OR CALLS?

Unless you have an international roaming plan that includes cruises, your carrier will charge you extra for texts, calls and data. You can avoid this by using Airplane Mode on your device. If you still want to receive roaming texts and calls but avoid data fees, go to Settings and turn cellular data off. Contact your carrier to find out what your roaming charges are.

### WHAT IF I GET DISCONNECTED OR MY PLAN DOESN'T SEEM TO BE WORKING?

Try going to **carnivalhub.com** or **logout.com** to log out and then log back in.

### I HAVE MORE QUESTIONS...

Visit **carnivalhub.com** and click on "Get Help" for a full list of FAQs.

# FREE CARNIVAL HUB APP!



Available for  
Android and iOS.

- Convenient mobile access!
- See what's happening around the ship, when and where.
- Check your account balance and more.
- Easy purchase of Cheers and Bottomless Bubbles beverage packages.
- Activate onboard chat. Only **\$5** for your entire cruise!

## NO INTERNET PURCHASE REQUIRED. DOWNLOAD FREE IN 4 EASY STEPS!

**STEP 1** Put your device in Airplane Mode.

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**STEP 2** Turn on Wi-Fi and connect to the Carnival-Wi-Fi network for your ship.

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**STEP 3** Open your browser (Safari, Chrome, IE, etc.) and type **carnivalhub.com**

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**STEP 4** Click on the app icon at the bottom of the page to download the app for free!

### FREQUENTLY ASKED QUESTIONS

#### DO I NEED TO PURCHASE AN INTERNET PLAN TO USE THE APP?

No internet purchase required! You can download and use the Carnival HUB app free.

#### IS THERE A COST FOR USING THE APP?

The Carnival HUB App is free to download and use. Want to chat with your friends and family on board? Activate onboard chat for only \$5 per device for the entire cruise!

*(See reverse for Satellite Internet plans.)*