# **CARNIVAL SPLENDOR®**



## AS YOU DEPART...

It has been a pleasure to have you onboard with us! As you look ahead to disembark the ship tomorrow, please consider these options:

- Option 1: If you wish to enjoy a little more time on the ship tomorrow morning, please take advantage of our Relaxed Debarkation by simply leaving your bags outside your stateroom later this evening. Housekeeping will deliver your bags to the cruise terminal while you enjoy a last cup of coffee with us.
- Option 2: If you can safely carry off your bags, you may participate in our Self Assist option. Bear in mind, that you will need to physically take all of your bags with you and that there may be escalators, stairs and lines to contend with.

Whatever approach you take, we want to thank you for sailing with us and wish you a safe journey home.

Here are 5 quick steps that will make your debark process easy...

### STEP 1 - THE NIGHT BEFORE

- Review the Cruise Director's Debarkation Talk on channel #6 in your stateroom television.
- Remove all used Carnival luggage tags and attach a new Zone Luggage Tag (blue in color) on every piece of luggage. Keep the tear-off section as a reference. Extra tags are available from your stateroom steward.
- If you decide to choose option 1 (Relaxed Debark) place your bags outside your stateroom between 8pm and 11pm this evening.
- Please remember to keep some clothes out for tomorrow's departure and hand carry any important personal items such as medication, valuables, etc.
- If you choose option 2 (Self Assist) please keep your luggage in your stateroom until you leave the following morning. It is not necessary to place the Zone Luggage Tags on your luggage.
- Since your feedback is important to us, please complete your Comment Card and drop it in the designated boxes located around the ship.

**BREAKFAST TIMES** 

Gold Pearl Dining Room

6:30am - 8:30am

(Open Seating)

Splendido Restaurant, Deck 9

7:00am - 9:30am

The Coffee Shop, Deck 5 Midship

6:00am - 10:00am

**RELAXATION AREAS** 

Big Screen Entertainment

Seaside Theatre, Deck 9

Spectacular, Deck 3

Relaxation area

El Morocco, Deck 5

Red Carpet, Deck 5

In the interest of safety, please refrain from waiting or crowding the stairwells or lobby as this will delay the debarkation process.

OPTION 1 - RELAXED
DEBARKATION TIMES & ZONES

All timings are approximate and subject to clearance of the vessel by U.S. local authorities and contingent on the flow of guests and luggage off the vessel.

Zones 1 - 5	9:15am - 9:30am
Zones 6 - 10	9:30am - 9:40am
Zones 11 - 16	9:40am - 9:50am
Zones 17 - 21	10:00am - 10:10am
Zones 22 - 27	10:10am - 10:20am
Zones 28 - 32	10:20am - 10:30am
Zones 33 - 35	10:30am - 10:40am

Your luggage will not be available in the terminal until your zone has been called off.

OPTION 2 - SELF ASSIST DEBARKATION TIMES

Deck 11, 10 & 9 8:15am
Deck 8, 7 & 6 8:30am
Deck 2 & 1 8:45am

**EARLY FLIGHTS** 

Early flights are considered to be any time before 1pm from LAX. Please register with Guest Services to ensure you are assigned to Zone 3.

Please be sure to have this information handy to assist you with debarkation.



### STEP 2 - MORNING OF DEPARTURE

- If you registered your Sail and Sign account with a credit/debit card or cash payment, your account will still be active on the morning you disembark. Cash or direct credit card sales are also accepted. For credit card accounts, billing is submitted to your credit card company. For cash accounts, if there is an overpayment at the end of the cruise, you will receive the overpayment in the form of a check with your final statement. Please settle any outstanding account issues with Guest Services before 8:30am.
- Enjoy breakfast, a relaxing coffee, or one last browse in our Photo Gallery!
- Select where you want to relax while you wait to be called for departure.
- Please listen for departure announcements over the PA system in designated areas. For safety reasons, please do not wait in stairwells or lobby areas.
- Guests will be called by Zone Numbers in numerical order. Self Assist guests will be called by deck number.
- As you are called to depart, please have the following items in your hands: Sail and Sign card, completed Customs Declaration form and proof of citizenship (i.e., passport).
- Before you vacate your stateroom, please double check you have removed all valuables from the stateroom safe as well as personal items from the closet and dresser drawers.

### **STEP 3 - BAGGAGE CLAIM**

Proceed to the baggage claim area of the cruise terminal. Your luggage will be grouped by Zone number for easy location.

Be sure to check the luggage tags on your luggage prior to claiming and ensure you have ALL of your bags before leaving the terminal. Unclaimed luggage will be returned at the owner's expense.

## **STEP 4 - CUSTOMS AND BORDER PROTECTION (CBP)**

You must declare the total value of all articles purchased abroad (including Tax Free items) that you are bringing back into the U.S. by listing them on the back of the Customs Declaration form (one form per family.)

After you have retrieved all of your luggage, proceed to the CBP area. Please have your citizenship documents and completed Customs Declaration form in your hand.

### **STEP 5 - TRANSPORTATION**

Air/Sea guests and those who purchased transfers onboard must proceed to the buses outside the cruise terminal to take you and your luggage to the airport.

Taxis and all other transportation are situated outside the terminal.

#### WHEELCHAIR ASSISTANCE

Guests with disabilities and special needs requiring wheelchair assistance should meet at the Spectacular Theatre, Deck 3 when your "Zone Number" is called. Wheelchair assistance is provided from the ship to the terminal area for those guests who are not traveling with an able bodied companion. Due to limited service, the approximate wait time may be 45 minutes.

#### PHOTO GALLERY

Will remain open until 9:00am for your last chance to purchase your vacation pictures/DVDs.

#### **PROHIBITED ITEMS**

The following items are not allowed to be taken off the ship: animal products, food items, fruits, vegetables, agriculture and horticulture products, drugs, ships property.

#### **DUTY FREE ALLOWANCE**

- \$800 from Mexico or onboard purchases
- 1 liter of alcohol per person over the age of 21
- 1 carton of cigarettes per person over the age of 18
- 100 non-Cuban cigars per person over the age of 18

On behalf of the entire Carnival family, it has been a pleasure having you aboard the CARNIVAL SPLENDOR and we hope that your vacation will be a long remembered one. We hope to see you on another Fun Ship cruise in the near future.

Have a safe and pleasant journey home!